

Version 1.0, 23-7-2026

Definitions

In these Terms and Conditions, the following definitions apply:

Organisation: Economische en Bedrijfskundige Faculteitsvereniging, having its registered office in Groningen, the Netherlands, registered with the Dutch Chamber of Commerce under number 02099969, acting through the EBF Conference Executive Board 2025/2026.

Conference: the EBF Conference 2026, taking place at MartiniPlaza in Groningen on 2 October 2026, together with all associated programme parts and sub-events, including Northbound and the Conference Dinner.

Participant: a natural person who registers for the Conference otherwise than in the course of a trade, business, craft or profession, or on whose behalf such a registration is made, and who is enrolled as a student at an educational institution at the time of the Conference. A natural person who registers otherwise than in the course of a trade, business, craft or profession, but who is not so enrolled, is likewise treated as a Participant. A Participant is a consumer within the meaning of Article 6:230g of the Dutch Civil Code.

Business Participant: a natural person who registers for the Conference in the course of a trade, business, craft or profession, including in the capacity of an employee of a company or institution, or on whose behalf an organisation registers.

Attendee: a Participant or a Business Participant.

Registration: the completed and submitted application through which an Attendee applies for admission to the Conference.

Agreement: the agreement between the Organisation and the Attendee concerning attendance at the Conference.

Website: www.ebfconference.com.

Article 1: Applicability

1. These Terms and Conditions form part of every Agreement concluded between the Organisation and an Attendee, and apply to every Registration, offer and quotation relating to the Conference.
2. Deviations from these Terms and Conditions are valid only where the Organisation has agreed to them expressly and in writing.
3. The Organisation makes these Terms and Conditions available electronically before the Agreement is concluded, in a form that permits the Attendee to store them on a durable medium. The Attendee confirms acceptance of these Terms and Conditions when completing the Registration.
4. Where a provision of these Terms and Conditions is void or annulled, the remaining provisions remain in full force, and the void or annulled provision shall be replaced by a provision that approximates its purpose as closely as the law allows.

5. Where a provision refers to Participants, it applies only to Participants. Where a provision refers to Business Participants, it applies only to Business Participants. Where a provision refers to Attendees, it applies to both categories.

Article 2: Registration and formation of the Agreement

1. Registration takes place exclusively through the form made available on the Website, within the registration period stated there.
2. Places at the Conference are limited. Registration confers no entitlement to admission until the Organisation has confirmed the Registration by electronic mail. The Agreement is concluded at the moment that confirmation is sent to the address supplied by the Attendee.
3. The Organisation may refuse a Registration without stating reasons, in which case any amount already paid shall be refunded in full within fourteen days.
4. The Attendee is responsible for the accuracy and completeness of the details submitted, including the electronic mail address. The Attendee shall notify the Organisation of any change without delay. Where a communication does not reach the Attendee because the details supplied were inaccurate or were not updated, that is at the expense and risk of the Attendee.
5. Where admission to the Conference or to a programme part is restricted to students of a particular institution or to members of the Organisation, the Organisation may require evidence of that status, and may withdraw the Registration where such evidence is not provided on request, with refund in full of the amount paid.
6. The Organisation may require a person who registers at the fee applicable to Participants to provide evidence of enrolment as a student at an educational institution. Where that evidence is not provided on request, the Organisation may charge the fee applicable to Business Participants, or withdraw the Registration with refund in full of the amount paid. An obligation to pay the higher fee does not alter that person's status as a Participant under these Terms and Conditions.

Article 3: Fees, authorisation and payment

1. The registration fee, which differs for Participants and Business Participants, and where applicable the separate fee for the Conference Dinner, are stated on the Website at the time of Registration. All amounts are stated in euros. Fees stated for Participants include value added tax where such tax is payable. Fees stated for Business Participants are exclusive of value added tax, which is shown separately on the invoice.
2. By completing the Registration, the Attendee authorises the Organisation to charge the registration fee, where applicable the fee for the Conference Dinner, and any contribution due under Article 6, and to collect those amounts by the means described in paragraphs 3 to 5.
3. The registration fee and, where applicable, the fee for the Conference Dinner are paid at the moment of Registration by the electronic payment methods offered on the Website, unless the Organisation has agreed an invoice arrangement in writing.
4. In the course of Registration, the Attendee is asked to give the Organisation a direct debit mandate for amounts that may become due under Article 6. That mandate is given separately from acceptance of these Terms and Conditions, states the creditor identifier of the Organisation and a unique mandate reference, and is confirmed to the Attendee by electronic mail. Where the Attendee is a member of the Organisation and has already given a mandate that by its terms extends to amounts other than the membership contribution, the Organisation may use that mandate instead.
5. The Organisation collects an amount under a mandate only after giving notice of the amount and the collection date at least five days in advance. Where no valid mandate is in place, or where a mandate has been revoked, amounts due are invoiced and are payable within fourteen days

of the invoice date. Amounts that fall due before the Conference are in any event payable before the Conference commences.

6. Where an Attendee instructs his or her bank to reverse a collection, the reversal does not discharge the obligation to pay, and the Organisation may recover the amount by other means.
7. Where the Attendee fails to pay within the applicable period, the Attendee is in default by operation of law. The Organisation is then entitled to interest and to extrajudicial collection costs. For Participants, interest is the statutory interest under Article 6:119 of the Dutch Civil Code, and those costs are calculated in accordance with the Extrajudicial Collection Costs (Standards) Decree, subject to the statutory minimum and following a reminder giving a further period of fourteen days. For Business Participants, interest is the statutory commercial interest under Article 6:119a of the Dutch Civil Code, and those costs are set at fifteen per cent of the outstanding amount, subject to a minimum of one hundred euros.
8. The Organisation may refuse admission to the Conference where payment has not been received in full, without prejudice to the Attendee's obligation to pay.

Article 4: Cancellation by the Attendee

1. The Attendee may cancel the Registration by electronic mail to conference@ebfgroningen.nl or by registered letter to the EBF Conference Executive Board, Nettelbosje 2, 9747 AE Groningen, the Netherlands. Cancellation takes effect on the date on which the Attendee sends the cancellation to one of those addresses. The Attendee bears the burden of showing that the cancellation was sent and when.
2. Cancellation of the Registration sent up to and including 25 September 2026, 23:59 CEST is free of charge, and any amount paid is refunded in full. Where cancellation is sent after that moment, the full registration fee is payable.
3. The same period applies to a place at the Conference Dinner. Cancellation sent up to and including 25 September 2026, 23:59 CEST is free of charge. Where cancellation is sent after that moment, the fee for the Conference Dinner is payable in full, as the Organisation has by then committed to a guaranteed number of covers with the restaurant.
4. Where the Attendee discontinues attendance after the Conference has begun, or does not attend at all, no refund is due. Article 6 applies in addition.
5. Refunds are made to the account from which payment was received, within fourteen days of the cancellation taking effect.
6. The amounts payable under this article represent the costs the Organisation incurs and cannot recover once a place has been allocated, including catering, venue capacity, materials and the guaranteed covers referred to in paragraph 3.

Article 5: Personal nature of the Registration

1. The Registration is personal. It may not be transferred, sold or otherwise made available to another person.
2. The Organisation may require an Attendee to identify himself or herself on admission, and may refuse admission where the person presenting the Registration is not the Attendee named in it.

Article 6: Non-attendance

1. Where the Attendee does not attend the Conference and has not cancelled by the moment stated in Article 4, paragraph 2, the Organisation is entitled to a fixed contribution of forty euros

towards the costs referred to in Article 4, paragraph 6. The Organisation will attempt to contact absent Attendees after 10:00 CEST on the day on which the Conference commences; this contribution is charged only in respect of Attendees who remain absent after 11:00 CEST.

2. Where the Attendee has been allocated a place at the Conference Dinner and does not attend, the Organisation is entitled to a fixed contribution of thirty euros towards the guaranteed covers referred to in Article 4, paragraph 3. That contribution is not due where the fee for the Conference Dinner has already become payable under that paragraph. No amount is charged twice in respect of the same cover.
3. The contributions under this article are due in addition to the registration fee and the Conference Dinner fee, and are charged to the Attendee after the Conference in accordance with Article 3.
4. No contribution is due where the absence results from a circumstance beyond the Attendee's control, provided that the Attendee notifies the Organisation as soon as reasonably possible and substantiates that circumstance to a reasonable standard.
5. The Organisation processes the payment details supplied by the Attendee during Registration, or held in the Attendee's membership record, for the purpose of charging and collecting amounts due under this article, in accordance with Article 3, paragraphs 4 and 5, and Article 13.

Article 7: Right of withdrawal (Participants)

1. The Conference is a service relating to leisure activities to be provided on a specific date and during a specific period, within the meaning of Article 6:230p, opening words and under e, of the Dutch Civil Code. The statutory right of withdrawal for distance contracts therefore does not apply to the Agreement.
2. The cancellation arrangement in Article 4 applies in place of the statutory right of withdrawal, and grants the Participant a contractual right to cancel free of charge within the period stated there.

Article 8: Cancellation, postponement and modification by the Organisation

1. The Organisation may cancel the Conference, without stating reasons, up to five working days before the Conference commences. The Attendee will be informed as soon as possible, and all amounts paid will be refunded in full within fourteen days.
2. Where a circumstance beyond the Organisation's control prevents the Conference from proceeding as planned, the Organisation is entitled, at any time and including within the five working days referred to in paragraph 1, to cancel the Conference, to postpone it to a later date, to hold it in an altered or shortened form, to relocate it, or to deliver programme parts remotely. Such circumstances include, without limitation, unavailability of the venue, government measures, public health measures, strikes, extreme weather, failure of essential utilities, and the failure of a supplier or speaker to perform.
3. Where the Organisation cancels the Conference under paragraph 2, all amounts paid are refunded within fourteen days, less a proportionate amount in respect of any programme part already delivered.
4. Where the Organisation exercises any other right under paragraph 2, the Attendee may cancel the Agreement free of charge within fourteen days of being notified, in which case amounts paid are refunded on a pro rata basis in proportion to the programme parts not delivered. Where the Conference is postponed, the Registration remains valid for the new date unless the Attendee cancels within that period.

5. In respect of Business Participants, refund of the amounts specified in this article constitutes the sole remedy, and the Organisation is not liable for any other costs the Business Participant has incurred, including travel, accommodation, time away from work and loss of opportunity. In respect of Participants, refund under this article is without prejudice to any right the Participant has under the law, subject to Article 11.

Article 9: Programme and allocation to programme parts

1. The programme is published without prejudice. The Organisation may alter the programme, including the speakers, sessions, timings, format and locations.
2. The Attendee may state preferences regarding the programme parts he or she wishes to attend. The Organisation allocates Attendees to workshops, masterclasses and other programme parts at its own discretion, taking those preferences into account so far as capacity permits.
3. An Attendee may be allocated to a programme part other than the one preferred. Neither such an allocation nor an alteration under paragraph 1 confers a right to cancel free of charge, to a refund, or to compensation, unless the alteration is material, in which case Article 8, paragraph 4 applies. An alteration is material where it substantially changes the character, the date, the duration or the location of the Conference.

Article 10: Access, conduct and dress code

1. The dress code for the Conference is Business Formal. Attendees are expected to dress accordingly.
2. Attendees shall follow the instructions of the Organisation, its committee members and the staff of the venue, and shall observe the house rules of the venue.
3. Attendees shall not engage in conduct that harms or endangers others or disrupts the Conference. This includes harassment, discrimination, intimidation, unwanted physical or verbal conduct of a sexual nature, aggression, damage to property, and attendance while under the influence of alcohol or drugs to a degree that impairs conduct.
4. The Organisation may refuse admission to, or remove from, the Conference any Attendee who does not comply with paragraphs 2 and 3, or who has failed to pay amounts due.
5. Refusal of admission or removal under paragraph 4 confers no right to a refund of any amount paid, and does not release the Attendee from amounts still owing.
6. The Attendee is liable for damage caused by the Attendee to the venue, to the property of the Organisation, or to the property of other Attendees.

Article 11: Liability

1. The Attendee attends the Conference at his or her own risk. The Organisation advises Attendees to hold adequate liability and travel insurance.
2. The Organisation is not liable for loss, theft or damage to property brought to the Conference by the Attendee, except where that property was placed in the custody of the Organisation and the loss is attributable to the Organisation.
3. The Organisation is not liable for the content of presentations, workshops, masterclasses or other contributions delivered by speakers or partner organisations, nor for any advice, statement or representation made in the course of them.

4. In respect of Business Participants, the Organisation is not liable for indirect loss, including consequential loss, loss of profit, missed savings, reputational loss, or loss arising from delay.
5. In respect of Business Participants, the total liability of the Organisation in respect of any Agreement is limited to the amount paid by the Business Participant under that Agreement, or, where higher, to the amount paid out by the Organisation's liability insurer in the relevant case.
6. In respect of Participants, the total liability of the Organisation in respect of any Agreement is limited to the amount paid out by the Organisation's liability insurer in the relevant case. Where the insurer makes no payment, that liability is limited to the direct loss suffered, up to a maximum of one thousand euros per Participant per incident.
7. Paragraphs 2 to 6 do not apply where the loss results from intent or deliberate recklessness on the part of the Organisation or of persons belonging to its management, nor to liability for death or personal injury, nor in any other case where the law does not permit liability to be limited.
8. In respect of Business Participants, any claim against the Organisation lapses twelve months after the day on which the Business Participant became aware, or could reasonably have become aware, of the loss. In respect of Participants, the statutory limitation periods apply.

Article 12: Dietary requirements and personal circumstances

1. The Attendee may notify the Organisation of any dietary requirement, allergy, accessibility need or medical circumstance relevant to attendance, using the field provided for that purpose in the Registration, and in any event no later than 25 September 2026. That information is processed only with the Attendee's explicit consent and only as described in Article 13, paragraph 3.
2. The Organisation will make reasonable efforts to accommodate requirements notified in time, but gives no guarantee that every requirement can be met, in particular where third-party caterers and venues are involved. An Attendee with a severe allergy is advised to satisfy himself or herself at the Conference as to the composition of what is served.
3. Where a requirement is notified after the date in paragraph 1, or not at all, the Organisation is not liable for any consequence arising from its inability to accommodate that requirement, and no refund or reduction is due. This paragraph does not limit liability for death or personal injury, nor liability arising from intent or deliberate recklessness on the part of the Organisation.

Article 13: Personal data

1. The Organisation processes the personal data of Attendees as controller. This article constitutes the information referred to in Articles 13 and 14 of the General Data Protection Regulation, and is made available to the Attendee before the Agreement is concluded. Enquiries concerning the processing may be addressed to conference@ebfgroningen.nl.
2. The Organisation processes the data supplied at Registration, including name, contact details and payment details, together with the study programme and year of study in the case of Participants and the organisation, position and invoicing details in the case of Business Participants, for the purpose of performing the Agreement, including admission, allocation to programme parts, catering, charging and the recovery of amounts due under Article 6. That processing takes place on the basis of the performance of the Agreement.
3. Information concerning allergies, accessibility needs and medical circumstances supplied under Article 12 constitutes data concerning health within the meaning of Article 9 of the General Data Protection Regulation. The Organisation processes that information solely in order to

accommodate the requirement notified, on the basis of the Attendee's explicit consent, which is requested by means of a distinct field in the Registration. That information is disclosed only to the caterer and the venue, and only so far as necessary for that purpose. Consent may be withdrawn at any time, with effect for the future. Withholding or withdrawing consent means that the requirement cannot be accommodated, and has no other effect on admission to the Conference.

4. Where the Attendee is a member of the Organisation, the Organisation may consult the payment details held in the Attendee's membership record in order to charge and collect amounts due under the Agreement. That processing takes place on the basis of the legitimate interests of the Organisation in recovering amounts owed to it.

5. The Organisation engages third parties in the performance of the Agreement, including a payment service provider, a registration and ticketing platform, an electronic mail provider, the venue and the caterer. Those parties process personal data on the instructions of the Organisation and under a processing agreement. Personal data are not otherwise disclosed to third parties except as described in this article or where the law requires it.

6. Personal data of Attendees, including any curriculum vitae supplied, are shared with partner companies of the Conference solely for the purpose of the recruitment activities of those companies, and only where the Attendee has given separate, specific and freely given consent for that purpose, by means of a distinct opt-in during Registration or at the Conference itself. The Organisation does not share those data with any party other than the partner companies concerned and does not use them for any other purpose. Consent may be withdrawn at any time, with effect for the future. Refusal to give consent has no effect on admission to the Conference or to any programme part.

7. Where the University of Groningen grants an exemption from teaching obligations on the day of the Conference, the Organisation shares the name, student number, study programme and attendance status of Participants with the University, for the sole purpose of establishing which students attended the Conference and administering that exemption. That processing takes place on the basis of the legitimate interests of the Organisation and the University in the proper administration of the exemption. A Participant may object to that processing under paragraph 10, in which case the Participant may be unable to rely on the exemption.

8. Photographs and audiovisual recordings are made during the Conference and may be used by the Organisation for reporting on the Conference and for the promotion of future editions, including on the Website and on social media. This applies both to general images of the event and to images in which an Attendee is individually recognisable. That processing takes place on the basis of the legitimate interests of the Organisation in reporting on and promoting the Conference. By completing the Registration, the Attendee is informed that such images are made and used for those purposes, and no separate consent is requested before or during the Conference. The Organisation does not use such images in a context that is damaging or demeaning to the Attendee.

9. An Attendee may object at any time to the use of images in which he or she is individually recognisable, by notifying the Organisation at conference@ebfgroningen.nl before, during or after the Conference. The Organisation will make reasonable efforts to respect that objection during the Conference and will remove the images concerned from its communications without undue delay.

10. The Attendee has the right to request access to, rectification of, and erasure of his or her personal data, to restrict the processing, to object to processing based on legitimate interests, and to data portability, and may lodge a complaint with the Dutch Data Protection Authority. Requests may be addressed to conference@ebfgroningen.nl.

11. Personal data are retained for no longer than necessary for the purposes described in this article. Data forming part of the financial administration of the Organisation, being the name of the Attendee and the amounts charged, invoiced and received, are retained for seven years from the end

of the financial year concerned, in accordance with the statutory retention obligation. All other Registration data are erased no later than twelve months after the Conference. Data processed under paragraph 3 are erased no later than one month after the Conference. Data processed on the basis of consent are erased when that consent is withdrawn. Photographs and recordings are retained for no longer than five years after the Conference, and are removed earlier where an objection under paragraph 9 is made.

Article 14: Intellectual property and recordings

1. The intellectual property rights in the programme, the name, the logo, the Website and the materials produced by the Organisation rest with the Organisation. The intellectual property rights in a presentation, workshop, masterclass or other contribution delivered by a speaker or a partner organisation rest with that speaker or organisation, or with its licensor.
2. Materials are made available to Attendees only where the rightholder has permitted this. The Attendee may use materials made available at the Conference for personal, non-commercial purposes only, and shall not reproduce, publish or otherwise make them available to third parties without the prior written permission of the rightholder.
3. The Attendee shall not make audio or video recordings of programme parts without the prior permission of the Organisation and of the speaker concerned.
4. Where the Organisation has designated a programme part as confidential, the Attendee shall not disclose the content of that programme part outside the Conference.

Article 15: Complaints

1. Complaints concerning the Conference or the performance of the Agreement shall be submitted to conference@ebfgroningen.nl, with a description of the complaint, within thirty days of the Conference or of the moment the Attendee became aware of the ground for complaint. In respect of Business Participants, a complaint submitted after that period lapses. In respect of Participants, that period does not affect any statutory right or limitation period.
2. The Organisation will respond substantively within thirty days of receipt, or, where a longer period is required, will inform the Attendee of that within the same period and indicate when a substantive response may be expected.
3. Submitting a complaint does not suspend the Attendee's payment obligations.

Article 16: Amendments to these Terms and Conditions

1. The Organisation may amend these Terms and Conditions. The version in force at the moment of Registration applies to the Agreement, unless that version is amended in accordance with paragraph 2.
2. Where the Organisation amends these Terms and Conditions after the Agreement has been concluded and the amendment is to the detriment of the Attendee, the Attendee may cancel the Agreement free of charge within fourteen days of being notified of the amendment, with refund of amounts paid.

Article 17: Applicable law and competent court

1. Netherlands law governs the Agreement and these Terms and Conditions.
2. Disputes are submitted to the competent court of the District Court of Northern Netherlands, sitting in Groningen.

3. Where the Attendee is a Participant, that Participant may, within one month of the Organisation invoking paragraph 2 in writing, elect to have the dispute heard by the court that has jurisdiction under the law.

These Terms and Conditions were adopted on 23 July 2026 by the EBF Conference Executive Board 2025/2026 and apply to the EBF Conference 2026.